


	प्रेस प्रकाशनी PRESS RELEASE
<p style="text-align: center;">संचार विभाग, केंद्रीय कार्यालय, एस.बी.एस.मार्ग, मुंबई 400001</p> <hr/> <p>DEPARTMENT OF COMMUNICATION, Central Office, S.B.S. Marg, Mumbai 400001 फोन/Phone: 91 22 2266 0502 फैक्स/Fax: 91 22 2270 3279</p>	<p style="text-align: center;"></p> <p style="text-align: center;">भारतीय रिज़र्व बैंक RESERVE BANK OF INDIA</p> <p>वेबसाइट : www.rbi.org.in/hindi Website : www.rbi.org.in ई-मेल email: helpdoc@rbi.org.in</p>

May 15, 2008

Nepalese Citizens can now send money home easily through banks

Nepalese citizens working in India can now remit funds to their families in Nepal using the National Electronic Funds Transfer (NEFT) system. More than 44,000 branches of banks, which are participating in the NEFT system in India, can offer this remittance facility. Nepalese citizens, staying in India can avail of this service as either as a walk-in customer or as an account holder and can initiate the remittance to a beneficiary in Nepal upto Rs.50,000. The scheme envisages concessional charges as it is aimed at poor migrant workers of Nepalese origin in India who desire to remit money to their kith and kin. The money would flow to a designated branch of State Bank of India. From here it would be consolidated and flown to Nepal SBI, which in turn would disburse the remittance proceeds to the beneficiaries.

The system has been developed by State Bank of India in close coordination with the Reserve Bank of India as a follow up of the report of the Committee on "Modalities of Workers' Remittance between India and Nepal" constituted by the Reserve Bank of India (Chairman- Dr.R.B.Barman, Executive Director).

The one-way funds transfer mechanism between India and Nepal was today operationalised. The system was inaugurated by the Reserve Bank Executive Director, Dr.R.B.Barman in the presence of senior officials of RBI, Nepal Rashttra Bank, large commercial banks in India and Nepal SBI Ltd. RBI took the initiative as a part of the SAARC FINANCE activities.

The procedural guidelines circulated to banks are available on the Reserve Bank of India website.

Alpana Killawala
Chief General Manager

Press Release: 2007-2008/1464

Workers' Remittance from India to Nepal

Procedural Guidelines

April 2008

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Section - 1

INTRODUCTION

- 1.1 Workers' remittance to the developing world has grown substantially in recent years. Though the number of Nepalese migrant workers in India is quite substantial, no formal channel of remittance between the two neighboring countries exists. Considering the above, there is a need for a strong cross border remittance facility between the two countries. Appreciating the urgency of developing a remittance system between India and Nepal, Reserve Bank of India constituted a Committee to set up a low cost and efficient remittance system between the two countries to enable a large number of Nepalese nationals working in India to remit money to their families and relatives.
- 1.2 The Committee suggested that there is an urgency for setting up of a remittance system between India and Nepal. A combination of banking channel, postal channel and the channel of money transfer agency would be ideal for a wider reach to the beneficiaries in Nepal.
- 1.3 The Committee examined two models i.e. Central Bank to Central Bank Model and Commercial Bank Model for establishing a remittance system between the two countries and took the view that Central Bank to Central Bank Model would be ideal. However, in view of the infrastructure already available with commercial banks, it was decided to adopt the commercial bank model as an interim arrangement. Under this arrangement, the Reserve Bank and the Nepal Rastra Bank can, by mutual consultation, identify the commercial bank in India for handling the Indian leg of the transactions and the commercial bank in Nepal to handle the Nepal leg of the transactions. The commercial bank in India could receive the transactions meant for beneficiaries in Nepal through NEFT system and the said commercial bank can send the transaction details to the identified bank in Nepal. In Nepal, the funds would be distributed by the Nepalese bank to the beneficiaries either through the banking channel or a combination of banking channel and the channel of money transfer agencies. The position would be reviewed for starting central bank to central bank model depending on the progress of infrastructure development at the end of Nepal Rastra Bank.
- 1.4 Nepal Rastra Bank has since identified Nepal SBI Bank Ltd (NSBL) to handle the Nepalese leg of the remittance and the State Bank of India has been opted to handle the Indian leg by Reserve Bank of India.

Section - 2

Coverage of the System

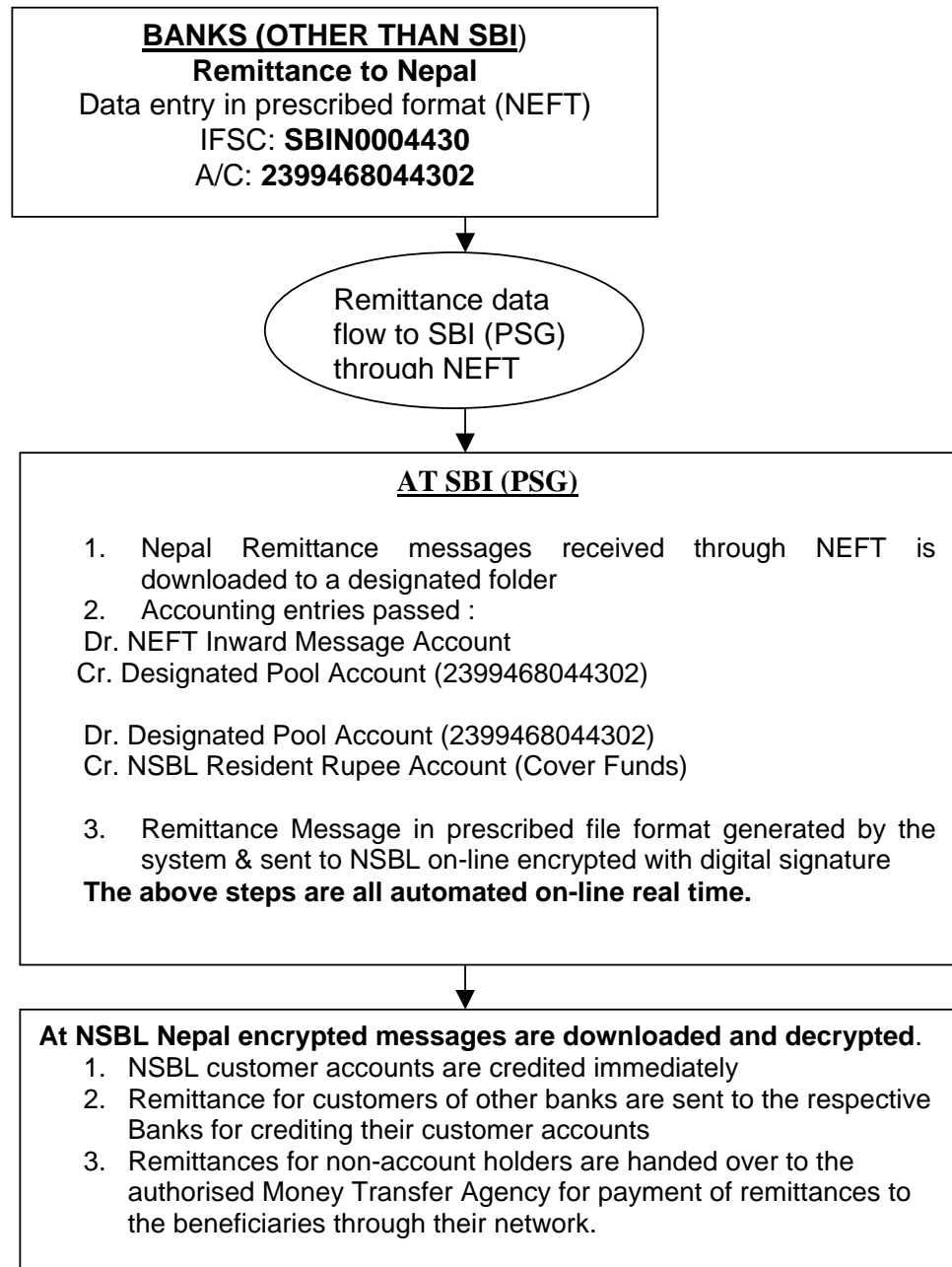
- 2.1 The System would cover all NEFT enabled bank branches in India. To facilitate quick transfer of NEFT messages, it is essential that only networked branches of banks are part of the systems. As per the envisaged scheme, all 40,000 plus NEFT enabled branches of various banks in the country will be in a position to make use of this facility for effecting electronic funds transfer to Nepal through SBI, designated as the Nodal Bank under the Scheme. Remittances meant for beneficiaries in Nepal will be originated by various banks through NEFT and sent to the Payment Systems Group (PSG) at SBI for credit to a centralised pool account available at the Dedicated Accounting Unit (DAU) at PSG with SBIN0004430 as the IFSC Code.
- 2.2 At the Nepal end, remittances would be distributed through all the branches of NSBL and the money transfer agents of NSBL which are also duly approved by Nepal Rastra Bank. At present NSBL has 17 branches and their money transfer agent named Prabhu Money Transfer Pvt. Ltd. is operational in 280 locations covering the entire geography of Nepal. The list of branches of NSBL and the outlets of Prabhu Money Transfer Pvt. Ltd. is given in **Annex - I and Annex - II**.

Section - 3

The modalities of the remittance scheme

- 3.1 Banks in India will send the Nepal remittances through NEFT to the Dedicated Accounting Unit (DAU) at the Payment Systems Group (PSG) of SBI in the IT Department. The IFSC Code of PSG-DAU is SBIN0004430 which should be entered in field No. 5569 of NEFT message format.
- All remittances should be invariably sent to the Centralised Pool Account maintained at PSG-DAU where funds for all Nepal related electronic remittances are credited for the day. The account number is 2399468044302. This Account Number should be entered in field No. 6061 of the NEFT message format.
 - On receipt of the transaction at the PSG- DAU, it will be segregated by the system from other inward NEFT messages based upon the above IFSC Code and the Account Number.
 - After segregation, the remittance data will be stored in a separate table and necessary accounting entries will be passed to account for the remittance amount and the commission payable to NSBL. It will be mandatory for the remitting banks to recover commission from the remitter where the beneficiary does not maintain account with NSBL. For such cases, remittances without commission will be rejected by the SBI system.

- Since the process will be on-line, as and when a remittance is received, the system will park the clubbed amount (remittance + commission) in the Centralised Pool Account as mentioned above, and thereafter transfer the said amount as cover fund to the Resident Rupee Account of NSBL maintained with SBI Mumbai Main Branch.
 - Once the cover fund is transferred, the system will generate the payment message string in the prescribed format containing beneficiary name, address, Payment Amount, commission amount and other relevant information as required by NSBL and transmit the same to NSBL through SBISConnect in PKI encrypted form with digital signature. In the message string, the clubbed amount will be split into net remittance amount and commission amount to enable NSBL to properly account for the amounts.
 - At NSBL, the file sent by PSG will be downloaded and decrypted by a designated official.
 - NSBL will segregate the remittances involving account credit at NSBL, cash payment and credit to other bank accounts in Nepal. While the cash payment cases will be handed over to the authorised Money Transfer Agency, the credits for other bank accounts will be made available to the recipient banks concerned for their necessary action.
 - At present, accounts maintained with any branch of NSBL will be accepted for direct credits. Bank accounts maintained with other bank branches in Nepal will be accepted under the system once core banking solution is fully implemented in the bank and the system is fully integrated with the NSBL system so that straight through processing is enabled.
- 3.2 While the remittances would be denominated in Indian Rupees, conversion to Nepalese currency would take place at NSBL while making payments to the beneficiaries. Since Indian Rupee and Nepalese Rupee are pegged with a fixed exchange rate, there is no exchange loss in the conversion. While cash is disbursed, the beneficiary customer would be provided with the details of Indian Rupees and Nepalese Rupees with the rate of conversion.

Section - 4**4.1 MESSAGE FLOW ARCHITECTURE- SETTLEMENT OF FUNDS**

Section - 5

Cash Remittances and AML Guidelines:

- 5.1 Under Anti Money Laundering (AML) and Know Your Customer (KYC) norms the banks originating remittances must complete customer due diligence on the remitter as required under extant guidelines on KYC/AML/CFT. As regard to the fixing of a ceiling and number of transactions in a year, a ceiling of Rs. 50,000/- per remittance has been fixed initially subject to a maximum of 12 remittances per year. Since money will be collected through banking channel in India, KYC/AML stipulations would be taken care of by the banks accepting funds in India. Since the limit is Rs.50, 000/- per transaction, it is not necessary for the remitting customer to be an account holder.
- 5.2 Cash remittances will be accepted from non-customers only. In such cases, the remitter has to produce any identification document like Passport /PAN / Driving License/Telephone Bill/ certificate of identification issued by employer with details and photograph etc. This information will be captured in the system in compliance with KYC norms. The address and telephone/mobile number of the beneficiary in Nepal will also be captured while effecting a remittance.

Section - 6

Remittance procedure when bank accounts are not available at both sides:

- 6.1 Such remittances will be cash based. As indicated above, after obtaining the required information, the remittances will be released by the remitting bank. After due processing at PSG (SBI), the messages will be sent to NSBL duly encrypted with digital signature. At NSBL, the messages will be downloaded, decrypted and made available to the authorised Money Transfer Agency (MTA) who will arrange to make the payment to the beneficiaries against production of proof of identity as per KYC norms of Nepal state/Nepal Rastra Bank/Regulatory authorities.

Section - 7**Procedure for disbursement of cash at Nepal**

- 7.1 The beneficiary, on receipt of the NEFT UTR Number, the Indian Rupee amount remitted etc. from the remitter, will approach the nearby distribution outlet of PMT.
- 7.2 He / she will fill up a "to receive money" form available in the distribution outlet, which requires him / her to furnish the details of the remitter and a photo identity document, (generally citizenship certificate) to prove his / her identity.
- 7.3 The staff posted at the distribution outlet will visit the website of PMT and have access to the remittance details by feeding the UTR Number furnished by the beneficiary.
- 7.4 If the remittance details furnished by the beneficiary tally with that available in the database, and the dealing staff is satisfied with the identity of the beneficiary, cash will be paid in Nepali Rupees. Once paid, the relative remittance will be marked off from PMT's system and no other payment outlet can make payment later on, for the same remittance. The payment outlet will retain a photocopy of the identity document furnished by the beneficiary.
- 7.5 In case the beneficiary could not produce satisfactory photo identity document or the payment outlet is not satisfied with the identity of the beneficiary, PMT will advise NSBL within 2 working days and NSBL in turn will arrange with the Payment System Group (PSG) to refund the amount to the remitting Bank in India by debit to the Nostro account to which the remittance amount was originally credited.
- 7.6 In case the beneficiary did not approach the payment outlets of PMT within one week, PMT will furnish the details of such remittances to NSBL at weekly intervals. NSBL, in turn, will furnish information to PSG and the PSG would debit the Nostro Account of NSBL and refund the amount to the bank who originated the remittance. NSBL would also review the unpaid remittances every day and the remittances pending more than one week will be refunded to the remitting bank through PSG following the same procedure.
- 7.7 The remittances refunded as above will not appear in the website of PMT so that no amount can be claimed by the beneficiary later on.

Section - 8

Procedure to handle returns:

- 8.1 Return cases will be transferred back by NSBL to PSG through the already existing electronic remittance mode between NSBL and SBI. These remittances will contain the remitting Bank's transaction ref. No. and IFSC code. The data relating to such transactions will be duly recorded at PSG for reconciliation and thereafter will be returned to the remitting Bank through NEFT.
- 8.2 In case of account to account transfers, if the funds, for some reason or other, could not be credited to the beneficiary's account, the amount returned should be credited back to the sender's account within seven working days. The return transactions should be originated as fresh NEFT transactions by PSG with full details for easy reconciliation.
- 8.3 In case of cash transfers, if the funds are not disbursed to the beneficiary, the amount returned should come back to the designated account of the remittance originating branch within twenty one working days. The return transactions should be originated as fresh NEFT transactions by PSG with full details for easy reconciliation.

Section - 9

Charges

- 9.1 In order to make the remittance service affordable, concessional rates are structured for Indo-Nepal remittances since the target group is the migrant labourers. The charges levied should be affordable so that it would attract the migrant labourers to use the formal channel of remittance. In due course, when the volume increases, the system can be self-supporting. The charges prescribed are as follows:
- 9.2 For beneficiaries maintaining accounts with NSBL in Nepal:
If the beneficiary is an account holder of NSBL, the remittance is free of charge.
- 9.3 For beneficiaries not maintaining account with NSBL:
If the beneficiary is not maintaining any account with NSBL, and the funds are distributed through the channel of the Agents of NSBL,
All remittance up to INR.5000/- will attract a flat charge of INR. 50.00 inclusive of service tax for every remittance
Remittances above INR.5000/- and up to INR 50,000.00 will attract a flat charge of INR. 75.00 for every remittance inclusive of service tax. These charges will be passed on to NSBL who in turn will share the same with the affiliated Money Transfer agencies.

- 9.4 The entire amount of charges collected from the remitter would be remitted to Nepal and would form a part of the message format. **Thus, the remitting banks originating Nepalese remittances under the scheme would transfer funds free of charge.** The charge structure would be reviewed after one year. The banking system offering the service free of charge is for a limited period and is primarily to bring the Indo – Nepal remittances under banking channel, which at present is taking place outside the banking system.

Section - 10

Reconciliation of transactions:

- 10.1 At monthly intervals SBI will generate bank-wise reports on remittances issued and returned. These reports will be made available to the banks through website upload for the purpose of reconciliation.

Section - 11

Compensation payable to the customer for non-delivery/ delayed delivery:

- 11.1 For delayed payments on account of delay by banks in India, compensation by way of overdue interest shall be paid in accordance with the relevant Guidelines issued by the RBI shall be paid by the banks in India. For delay/non- delivery of any remittance to the rightful beneficiary, compensation would be paid by the banks/MTAs in Nepal as per local laws.

Section - 12

Settlement of complaints and grievance redressal:

- 12.1 Complaints and grievances will be handled by the Banks concerned as per the extant norms of grievance redressal procedure.
- 12.2 Banks should ensure that a suitable mechanism exists for receiving and addressing complaints from its customers/constituents with specific emphasis on resolving such complaints fairly and expeditiously regardless of the source of the complaints.
- 12.3 A time frame is fixed for resolving the complaints received at different levels.
- 12.4 Complete address with direct telephone numbers, fax numbers, email address etc. of the nodal officer/contact person in a branch/controlling office should be updated and prominently displayed at the branches, for facilitating contact by the customers.

- 12.5 Wide publicity should be given to the grievance redressal machinery through advertisements and also by placing them on the banks web sites.
- 12.6 With a view to enhancing the effectiveness of the grievance redressal mechanism the banks should place a statement of complaints before their Boards/ Customer Service Committees along with an analysis of the complaints received.
- 12.7 The helpdesk support will be provided in both the sides by SBI and NSBL which will address to complaints. However, disputes between the banks in India and the banks in Nepal shall be resolved amicably through a joint co-ordination committee of RBI and NRB. The modalities of the working of the joint co-ordination committee would be decided mutually by RBI and NRB on a later date.

Section - 13

Remittance File Structure:

- 13.1 The incoming NEFT messages for remittance to Nepal will be received at SBI in N02 message format. The data arrangement pattern for Nepal remittance in the N02 format should conform to the specifications to meet the requirements of NSBL as per the existing drawing arrangements between SBI and NSBL.

Section - 14

India- Nepal Remittance Application form:

- 14.1 A sample of Remittance application form (Annex - III) in use at SBI Branches for electronic funds transfer to Nepal is enclosed for guidance.

Annexure-I**Nepal SBI BANK LTD.****Branches**

<p>Durbar Marg Ph: 01-4253243 GPO Box: 6049 Fax: +977-1-4221268 SWIFT: NSBINPKA Email: nsbldm@nsbl.com.np</p>	<p>Embassy of India Extension Counter Ph: 01-4443548 Fax: +977-1-4443548 Email: nsbleoi@nsbl.com.np</p>	<p>Teku Ph: 01-4262556 GPO Box: 6049 Fax: +977-1-4261353 Email: nsblteku@nsbl.com.np</p>
<p>New Road Ph: 01-4221323 Fax: +977-1-4241419 Email: nsblnr@nsbl.com.np</p>	<p>Birtamod Ph: 023-540910 Fax: +977-23-540481 Email: nsblbtm@nsbl.com.np</p>	<p>Biratnagar Ph: 021-523226 Fax: +977-21-521854 Email: nsblbrt@nsbl.com.np</p>
<p>Birgunj Ph: 051-522784 Fax: +977-51-523268 Email: nsblbi@wlink.com.np</p>	<p>Rampur Ph: 051-533343 Fax: +977-51-533343 Email: nsblram@wlink.com.np</p>	<p>Janakpur Ph: 041-525861 Fax: +977-41-525860 Email: nsbljnk@nsbl.com.np</p>
<p>Dharan Ph: 025-530370 Fax: +977-25-530371 Email: nsbldhr@nsbl.com.np</p>	<p>PPO Dharan Ph: 025-524893 Fax: +977-25-524893 Email: nsbldhn@ntc.net.np</p>	<p>Pokhara Ph: 061-535389 Fax: +977-61-536020 Email: nsblpkr@nsbl.com.np</p>
<p>PPO Pokhara Ph: 061-432496 Fax: +977-61-432496 Email: ppopkr@nsbl.com.np</p>	<p>Bhairahawa Ph: 071-524471 Fax: +977-71-523471 Email: nsblbhw@nsbl.com.np</p>	<p>Butwal Ph: 071-546730 Fax: +977-71-546729 Email: nsblbtw@nsbl.com.np</p>

Annexure-II

Outlets of Prabhu Money Transfer P. LTD.			
Statement of Agent			
S.NO.	Agent	Name of Firms	Contact No.
001	Taplejung	Guragain Group Nepal	024-460468
002	Illam	E-Business Center	027-520110
003	Illam-2	Hill Queen Communication	027-521255,520946
004	Dhulabari	Monica Traders	023-560495
005	Birtamod	Arjundahra Money Transfer	023-540149,543660
006	Birtamod-2	Mata Pathibhara Traders	023-543094
007	Damak	PBSL	023-585031,584676
008	Urlabari-1	OM A AND A	021-540035
009	Pathari	Ghimire Sunchandi Pasal	021-555375,555603
010	Letang	New Bikram Stores & Money Transfer	021-560100
011	Belbari	Anisa Kharid Bikri Kendra	021-545008
012	Biratchowk	Ghimire Traders	021-546115
013	Itahari	P.B.S.L.	025-583125,586333
014	Duhabi	Jana Kalyan Enterprises	025-541060
015	Tehrathum	Rimal Enterprises	026-460270, 460508
016	Jiri -Khimti	Barun Enterprises	026-460436
017	Sankhuwasabha	Communication Corner	029-560251
018	Dhankuta	Nissan Dellivry Service	026-520445
019	Hile Bazar	Nishan Delivery Service	026-690733
020	Inaruwa	Pratik Financial Exchange	025-560815,560985
021	Bhadrapur	Jayanta Traders	023-456078
022	Urlabari-2	Bhattarai Sunchandi Trade Center	021-540885,540643
023	Kakadbhitta	Bhattarai Sunchandi Trade Center	023-562249
024	Biratnagar	Biratlaxmi Development Bank Limited	021-538052,538051
025	Boudha	Buddha Remit Express	01-2141402,4465014
026	Balaju Bus Park	Dhorpatan M. Transfer	01-2174649
027	Balaju/Samakhusi	Everest Holidays Travels & Tours	01-4383740
028	Surunga	Bid Enterprises	023-550281
029	Baneshwor	Hamro Remittance	2043839
030	Gaushala	Mithila Money Transfer	01-4460530,01-6220988
031	Sundhara	Reliable Investment Bittiya Sanstha	4218927 / 4218989
032	Damauli	Destination Delivery Services	065-561250
033	Syangja	Muktinath Bikash Bank Limited	063-420546
034	Waling III	Muktinath Bikash Bank Limited	063-440437,440111
035	Waling	Paschimanchal Moneygram	063-440107,440280
036	Syanga-2	Paschimanchal Moneygram	063-420183
037	Khairanitar	Nabina Sabina Stationery	065-570177,570277
038	Jaleswor-2	Mithila Money Transfer	044-520772
039	Jaleswor-1	Jyoti Traders	044-520620
040	Malangwa-2	Mithila Money Transfer	046-521117
041	Bharatpur	P.B.S.L.	056-520595,521707
042	Kawasoti	Gaurishanker Financial Institute	078-540040
043	Tandi	Gaurishanker Financial Institute	056-562446
044	Bhairahawa -2	Siddhartha Finance Ltd	071-621369,521478,523272
045	Chanduta	Siddhartha Finance Ltd	076-540351
046	Nawalparasi 3	Siddhartha Finance Ltd	078-521021, 691764
047	Kamaladi	Siddhartha Finance Ltd	4441229, 4249258

048	Butwal	P.B.S.L.	071-549964,551403
049	CHMK-Hetauda	Chimmek Bikash Bank Ltd.	057-521575
050	CHMK-Tandi	Chimmek Bikash Bank Ltd.	056-560984
051	CHMK-Bharatpur	Chimmek Bikash Bank Ltd.	056-528934
052	CHMK-Kalaiya	Chimmek Bikash Bank Ltd.	053-551082
053	CHMK-Chandranigahpur	Chimmek Bikash Bank Ltd.	055-540264
054	CHMK-Talchowk	Chimmek Bikash Bank Ltd.	061-524417,560461
055	CHMK-Manglapur	Chimmek Bikash Bank Ltd.	071-560094
056	CHMK-Birgunj	Chimmek Bikash Bank Ltd.	051-532250
057	CHMK-Damauli	Chimmek Bikash Bank Ltd.	065-561304
058	CHMK-Gorkha	Chimmek Bikash Bank Ltd.	064-420919
059	CHMK-Jeetpur	Chimmek Bikash Bank Ltd.	053-520655
060	CHMK-Parwanipur	Chimmek Bikash Bank Ltd.	051-580258
061	CHMK-Parasi	Chimmek Bikash Bank Ltd.	078-521007
062	CHMK-Butwal	Chimmek Bikash Bank Ltd.	071-543426
063	CHMK-Kawasoti	Chimmek Bikash Bank Ltd.	078-620690
064	CHMK-Simara	Chimmek Bikash Bank Ltd.	053-521685
065	CHMK-Jaleshwar III	Chimmek Bikash Bank Ltd.	044-520705
066	CHMK-Syanjha -3	Chimmek Bikash Bank Ltd.	063-420914
067	CHMK-Lahan-3	Chimmek Bikash Bank Ltd.	033-561797
068	CHMK-Sindhuli-2	Chimmek Bikash Bank Ltd.	047-690808
069	CHMK-Janakpur III	Chimmek Bikash Bank Ltd.	41-523509
070	CHMK-Lalbandhi-2	Chimmek Bikash Bank Ltd.	046-501188
071	CHMK-Itahari-2	Chimmek Bikash Bank Ltd.	025-584739
072	CHMK-Inaruwa-3	Chimmek Bikash Bank Ltd.	025-561298
073	CHMK-Duhabi-2	Chimmek Bikash Bank Ltd.	025-541362
074	CHMK-Dharan-2	Chimmek Bikash Bank Ltd.	025-531224
075	CHMK-Dhalkebar	Chimmek Bikash Bank Ltd.	041-560075
076	CHMK-Dhading-2	Chimmek Bikash Bank Ltd.	010-520258
077	CHMK-Biratnagar-3	Chimmek Bikash Bank Ltd.	021-538693
078	CHMK-Banepa-2	Chimmek Bikash Bank Ltd.	011-660511
079	CHMK-Gaighat Bazar	Chimmek Bikash Bank Ltd.	035-690212
080	CHMK-Gaur	Chimmek Bikash Bank Ltd.	055-551289
081	Narayanghat	Triveni Bikash Bank Ltd.	056-528831
082	Rampur Bazaar	Triveni Bikash Bank Ltd.	056-581197, 056-581149
083	Krishnanagar	Kapilvastu Money Changer	076-520295
084	Bardaghat	Maha Mankamana Trade Suppliers	078-580177
085	Lamgunj	Raja Enterprises	066-520338
086	Siraha	PBSL	033-520530,520780
087	Mirchaya	Jay Deepak Money Transfer	033-550063
088	Lahan	Gajraj Tradelink & Suppliers	033-561806,561538
089	Lahan	Shrijana Finance	033-560769
090	Rajbiraj	Shrijana Finance	031-520979
091	Parbat	Sunrise Motor Parts & Workshop	067-420396
092	Ghorai-2	Western Development Bank Limited	082-560732,560907
093	Lamahi	W.D.B.L.	082-540432
094	Tulsipur-2	W.D.B.L.	082-522398
095	Gulmi	ManKamana Emperium	079-520412,520492
096	Hariwan	Hariwan Money Transfer	046-530382
097	Janakpur	Arbi Traders	041-526408,526409
098	Janakpur-3	PBSL	041-527351,52,53
099	Gaighat	G.C. Supplier's & Trader's	035-420056
100	Gorkha	Recive Remit	064-420331,420231

101	Dhangadi	Malika Bikash Bank	091-520775,523738,520782
102	Mahendranagar West	M.D. Bank	099-524560,524550
103	Tikapur	M.D. Bank	091-560990,560401
104	Hetauda	Yeti Finance	057-520822, 523463
105	Birgunj	Yeti Finance	051-527147,527380
106	Dharan	PBSL	025-531840,41,42
107	Siraha-2	R.S. Money Transfer	033-520908
108	Butwal(2)	Gautam Buddha Money Transfer	071-544503,520295
109	Mirchaya(2)	Everest Money Transfer	033-550349
110	Sandhikharka	Bipin General Store	077-420406
111	Diktal,Khotang	Saiju Enterprises	036-420002
112	Pokhara	PBSL	061-539812,532009,550326
113	Bhaktapur	Temple Money Changer	01-6611830,01-6223208
114	Banepa	Infrastructure Dev. Financial Institute	011-660542,660543
115	Nuwakot,Bidur	Pancha Kanya Co-operative Ltd.	010-560644
116	Charikot	Payal Cold Store	049-421050
117	Mahendranagar	Trishuli Khaddya Bhandar	041-540503
118	Rajbiraj-2	Mithila Money Transfer	031-521316
119	Kirtipur-2	Bagh Bhairab Money Transfer	01-4330277
120	Kalaiya	Narayani Money Transfer	053-551291,550206
121	Nepalgunj	Machhapuchhre Enterprises	081-520858,523642
122	Nepalgunj	Bageshwori Bikas Bank	081-526246,523457
123	Palpa-2	Palpa Money Transfer	075-520821
124	Gaur	Adil Money Transfer Pvt. Ltd.	055-521180,520863
125	Tulsipur	Balmiki Traders & Suppliers	082-522103,521440
126	Sindhuli	Mahato Business Concern	047-520275
127	Sabaila-2	Pangiyar Money Transfer	041-529015
128	Golbazaar-2	Pangiyar Money Transfer	033-540098
129	Baglung-2	Baglung money transfer	068-520253
130	Beni	Dhaulagiri Travels & Money Transfer	069-520520,520409
131	Surkhet	Trimurti Enterprises	083-523046
132	Abu Khairani	A.S.Enterprises	065-540001,540428
133	Taulihawa-2	New Sandip Trading	076-560153,560353
134	Taulihawa-3	Kasudhan Money Changer	076-560202
135	Kantipath	PBSL	01-4254581,4284580
136	Arghau,Lekhnath	Lakeside Money Transfer	061-560658
137	Lalitpur	Guheshwari Merchant Banking & Finance Ltd.	01-5521506,5537407
138	Jahada(Nawalparashi)	Anusoya Suppliers	078-621149,620278
139	Damang Palung	Palung Money Transfer	057-620418
140	Dhading Beshi	Kala International	010-520185, 520344
141	Aarughat,Gorkha	' " "	010-690931,690921
142	Okhaldhunga	Udhas Business Centre	037-520202
143	Lagankhel	Dangol Remit	01-5542081,5533686
144	Pokhara Mahendrapool	Himchuli Bikash Bank Limited	061-551800,551900
145	Kalanki	Hamro Remittance	01-4671852
146	Dumre	Deepak Enterprises	065-540096
147	Kupandole	Ohm's investment co. ltd	01-5524263,5545424
148	Galyang	Basyal Brother's	063-460115,460232
149	Mugling	Pradishu Enterprises	056-540124
150	Dhulikhel	Araniko Bikash Bittiya Sastha	011-490193,490195

151	Koteshwar	People's Merchant Link	01-4602538;6207980
152	Suryabinayak- Chowk	Nagarik Remittance	01-6617350
153	Maharajgunj	Metro money express	01-4379213,4379104
154	Chabahil	General Finance	01-4484754
155	New Road	General Finance	4-258880,4267024
156	Matiyani	Sterling Money Transfer	044-540209
157	Thamel	PMT	4423555
158	Ghantaghar	PMT	4239426
159	Jorpati	Harati Ma Ajima Co. P. LTD.	01-4485371
160	Anamnagar	Kist Merchant&Finance	01-4232500
161	Pyuthan Bijuwa	Prabin Enterprises	086-460158
162	Pyuthan	Prabin Enterprises	086-420120
163	Bhojpur	Milan Store	029-420217,420079
164	Gol Bazar-3	J.P. Enterprises	033-540194
165	Banasthali	Web Library Communication	01-4361025,4357827
166	Wotu Mahabauda	Nepal Merchant Money Express	01-4224499,4239596
167	Rabi ,Pachthaur	K.A.C. Company	023-540403
168	Kalyanpur	Kalyan Money Transfer	031-540085
169	Parsa Bazar	Marsahhal Emporium	056-582008
170	Tinkunne	Gauri Shanker Deep Freeze	01-4111660,2050664
171	Gaighat Bazar	Gharelu Tatha Sahna Udyog Sangh	035-420324
172	Chautara	Gharelu Tatha Sahna Udyog Sangh	011-690091
173	Chainpur	Karki Enterprises	029-570312
174	Phidim-2	Devi Pathivara Money Express	024-520355,520433
175	Inaruwa-2	H.M.Traders & Remittance	025-561693
176	Bhote Oodar	Mercyangdi Store	019-542560,061-692827
177	PDB,Moneygram	Pachimanchal Bikas Bank	071-560810,622034
178	PDB,Palpa	Pachimanchal Bikas Bank	075-522399,522400
179	PDB,Kawashoti	Pachimanchal Bikas Bank	078-540089
180	PDB,Sunwal	Pachimanchal Bikas Bank	078-570477
181	Hemja	Gauri Shankar Money Transfer	061-621244,530623
182	Chucchapati	Multi Media Advertising Service	4480401
183	kanchanpur-2	S.K. Enterprises	031-560360,560754
184	Fattapur	S.K. Enterprises	031-550012
185	Malanguwa-3	Om Traders	046-521520,520221
186	Bardaghat	Butwal Finance Limited	078-580111
187	Sankhamul,Baneswar	KAC Company Limited	4780728,01-6911473
188	Nijhgdh	Sadharan Enterprises	053-540227
189	Shukhipur,Siraha	Sivam Traders& Suppliers	033-620108,621128
190	Gaidakot	Gaidakot Bittiye Sastha	056-501850
191	Dhapashi	Agneya Money Transfer	01-6211478,
192	Satdobato	Sumnima Travels & Tours	01-5538000
193	Madhumalla	Shanker Money Transfer	021-692489
194	Pathari-2	' " "	021-555016
195	Nawalparasi	Parmeshwar money transfer	078-520012,520512
196	Gairpatan,Pokhara	Easyway Trading House	061-535377
197	Basantapur,Terathum	Terathum Enterprises P. Ltd.	026-680024
198	Lalbandi	Shresta Enterprises	046-501157
199	Kerkha, Topgachi	Kanchanjunga Multipurpose	023-585043,583012
200	Sankhu	Multimedia advertising service	01-2024112
201	Butwal IV	Pachimanchal Gramin Bikas Bank Ltd	071-540295
202	Bhairawa II	Bhairawa II	071-523284
203	Butwal V	Butwal V	071-547275
204	Jeetgadi	Jeetgadi	071-450206

205	Suryapura	Suryapura	071-691216
206	Amawa	Amawa	071-691492
207	Parasi iv	Parasi iv	078-520686
208	Makar	Makar	078-580206
209	Ramnagar	Ramnagar	078-621126
210	Kawasoti III	Kawasoti III	078-540206
211	Mukundapur	Mukundapur	056-501238
212	Chormara	Chormara	078-621124
213	Gotihawa Bazaar	Gotihawa Bazaar	076-560537
214	Bahadurgunj	Bahadurgunj	076-520820
215	Gorusinghe	Gorusinghe	076-545032
216	Sandhikharka Bazaar	Sandhikharka Bazaar	077-420048
217	Chandrauta II	Chandrauta II	076-540108
218	Palpa II	Palpa II	075-520979
219	Rampur	Rampur	061-690519
220	Harthok	Harthok	075-690155
221	Wadkhola	Wadkhola	063-420038
222	Galyang II	Galyang II	063-460241
223	Bayarghari	Bayarghari	063-429383
224	Pokhara VI	Pokhara VI	061-528572
225	Pokhara VII	Pokhara VII	061-560292
226	Dulegaida Bazaar	Dulegaida Bazaar	065-570157
227	Hemja	Hemja	061-532805
228	Baglung III	Baglung III	068-520970
229	Kusma	Kusma	067-420422
230	Damauli III	Damauli III	065-560591
231	Dumre II	Dumre II	065-580159
232	Gorkha III	Gorkha III	064-420459
233	Mangalbare	Sungava money transfer	021-540096
234	Old Baneswar Prasanta money transfer	Prasanta money transfer	01-6204305
235	Balaju	Quick Communication	01-4383452
236	Beni-2	Malika Money Transfer	069-520247
237	Sarpallo Bazar	Samyukta Money Transfer	044-620334
238	Jomsom	Jomsom Money Transfer	069-440146
239	Neulapur, Bardiya	Prena Traders & Money Network	081-690993
240	Gangapu Chowk	Dhaulagshree Money Express P. Ltd.	01-4383709, 2082373
241	Walling-2	Nepal Express Finance Ltd	063-440403,440207
242	Belahiya	Nepal Express Finance Ltd	071-525832,526021
243	Syambhu	Shuvakamana Travels & Tours	2002903 , 2316667
244	Sitapaila	Clean Energy Development Bank Ltd	46714444671666
245	Vimad ,Tanahu	Vimadh Money Transfer	065-690167
246	Imadol,Lalitpur	Shubharambha Investment Co.	5551590 , 5553570
247	Dhuncha,Rasuwa	Country Side Dot Net	010-540121,010-540260
248	Kalimati	J P Money Transfer	0-16219719
249	Durbang,Magdi	Sherchan Sub Money Transfer	069-680061
250	Dulagauda,Tanahu	Shuvakaman Remit P.Ltd	065-570590,570130
251	Yadukuwa,Janakpur	Dhiraj Money Transfer	041-692948
252	Bardibas,Mahottari	Dilasa Investment Company	044-550095
253	Mustang Chowk,Pokhara	Hamro Soltee Tours & Travels	061-460013
254	Siraha-3	Everest Money Transfer	033-521051
255	Rajhar,Nawalparsahi	Darshan International Traders	078-545406
256	Gulmi-2	Resunga Bikash Bank	079-520715
257	Beni-3	Sree Buddha Money Transfer P.Ltd	069-520410

258	Beni-4	Nilgiri Bikash Bank	069-520955
259	Beltar	Sree Ajay Impex	035-440068
260	Baglung-3	Dhaulagiri Money Transfer	068-520902
261	Damauli-4	OM Chandra Enterprises	065-560148
262	Beni-5	Namaste Money Transfer	069-520900
263	Bhatbhatini	ICFC Bittiya Sanstha	4425292
264	Rolpa	Digo Money Transfer	086-680149
265	Putalisadak	PMT	
266	Bhandara,Chitwan	Sagarmatha Money Transfer	056-550559
267	Sanischara,Jhapa	Koyu Concern And Suppliers	023-542004
268	Dumkubas	Daunna Devi Remittance	078-620135
269	Bardhaghat-3	Bardhaghat Money Network	078-580338
270	Ilam-3	Gurajmukhi Money Transfer	027-520813
271	Bhairahawa	S.G.Money Transfer	071-521371
272	Gauriganj,Jhapa	Sahanshila Enterprises	023-620336
273	Arun Khola	ShreeRam Impex	078-555003
274	Sukhadhara	Meet Point Travels & Tours P.Ltd	4376632, 4376623
275	Birtamod-3	Bid Enterprises	023-543449
276	Walling-4	Garima Bikas Bank Ltd	063-440015
277	Gauradaha,Jhapa	Mata Pathibhara Traders	023-620117
278	Phidim	Atharai Money Transfer	024-690123
279	Chitwan-4	Royal Money Transfer	056-528765
280	Dulagauda-3	Shangri-la Bikas Bank Ltd	061-

.....BANK	INDO - NEPAL ELECTRONIC FUNDS TRANSFER	 BANK		
.....BRANCH	Please remit money to Nepal as per the following details Date:	BRANCH		
Indo-Nepal Electronic Funds Transfer	Sender's Details	Receiver's (Beneficiary) Details	Date:		
Date:	Name:	Name:	Amount to be sent Rs.		
Name of the Sender	Address:	Address:	Exchange Rs.		
			Total Rs.		
Amount to be Remitted: Rs.	Name of the Bank (if any):	Name of the Bank (if any):	(In words) Rupees		
Exchange: Rs.	Account No. (if any):	Account No. (if any):			
Total: Rs.	Mobile / Tel No.:	Mobile / Tel No.:			
(In words) Rupees	Passport No. (if any):	Citizenship Cert. No.:			
.....					
Name of the Receiver			Payment Details		
.....			Particulars	Rs.	P
Transaction Ref. No.	<u>For Office Use</u>				
.....	Received Payment Rs.				
	Scroll No.:	Partition No.:			

	Cash Officer / Passing Officer	Cashier		Total	
	Dr. Cash / Account:	Rs.			
Cashier officer	Cash / Passing Cr. NEFT Rem. A/c:	Rs.		Signature of the Remitter:	

RBI/2008-2009/381

DPSS. (CO) No. **1381** /04.09.03/2008-09

February 09, 2009

Chairman and Managing Director /
Chief Executive Officer of all banks participating in NEFT

Dear Sir/Madam,

Indo – Nepal Remittance Scheme – Revision of service charges

Please refer to our circular DPSS CO No. 1740/4.09.03/2008-09 dated April 29, 2008 regarding launch of Indo-Nepal Remittance Scheme with effect from May 15, 2008 and forwarding there with Procedural Guidelines on Indo- Nepal Remittance Scheme.

2. As you are aware Indo-Nepal remittance is riding on the NEFT system. A separate transaction code i.e. 51 has been provided in the NEFT system for Indo-Nepal Remittances. It was observed that the usage of Indo-Nepal scheme was very limited. After discussion with stakeholders it has been decided to revise the service charges to be levied to customers for funds transfer from India to Nepal through Indo-Nepal remittance scheme. The revised charges are applicable with immediate effect. The details of the revised charges are as under:

- i. Originating bank – Maximum Rs 5/- per transaction – aligned with NEFT
- ii. State Bank of India – Rs 20/- per transaction. SBI would share this Rs.20/- with NSBL at Rs.10 each. NSBL would not charge any additional amount for crediting the beneficiary, if he maintains an account with it.
- iii. In case the beneficiary does not maintain an account with NSBL then, an additional amount would be charged- Rs 50/- for remittances up to Rs 5,000/- and Rs 75/- for remittance above 5,000/-.

3. Originating branches of participating banks may please note to recover the entire charges and pass on the appropriate amount to SBI after retaining their share.

4. Further, it has been observed that the awareness at branch level is very inadequate on the Indo-Nepal Scheme. We, therefore, request to take necessary steps to create awareness about the scheme amongst officials manning branches as also the branch counters.

Yours faithfully

(K. N. Krishnamurthy)
General Manager



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RBI/2011-12/208

DPSS (CO) EPPD No. 590 / 04.09.003 / 2011-12

September 29, 2011

The Chairman and Managing Director /
Chief Executive Officer of all banks participating in NEFT

Madam / Dear Sir,

Indo-Nepal Remittance System – Measures to enhance usage

This has reference to our circulars DPSS CO. No. 1764 / 04.09.003 / 2007-08 dated April 29, 2008 outlining the salient features of the captioned Scheme as well as operational instructions and [DPSS \(CO\) NO. 1381 / 04.09.003 / 2008-09 dated February 09, 2009](#) indicating changes in the charges structure under the Scheme. The captioned scheme was introduced in May 2008 by Reserve Bank of India, jointly with Nepal Rastra Bank, to provide an avenue to migrant workers of Nepalese origin working in India to remit funds at regular intervals in a safe and cost efficient manner to their families in Nepal.

2. It is disheartening to note that despite the growth in the number of NEFT-enabled branches, the volume of transactions under the Indo-Nepal Scheme has not grown as expected at the time of its launch. Though there is huge potential for such remittances through the banking channels in view of the large number of migrant population of Nepalese origin in various parts of India, the Scheme is not being used effectively as observed from the limited number of transactions effected each month. Further, only a few banks are putting in such transactions. Informal consultations with banks have revealed that one of the reasons for very low usage of the Scheme is lack of awareness among target group of customers as well as the dealing staff within banks.

3. As indicated in the operating procedures of the Indo-Nepal Scheme, which runs on the NEFT application, certain data entry and authorisation rules have to be clearly observed at the time of input of message contents meant for Indo-Nepal Remittance. It is learnt that a large number of the already low level of transactions are getting rejected at SBI, Pooling Branch due to incorrect format / contents of the message. This may be due to the fact that the dealing officials at branch level are not fully conversant / aware of the unique features / requirements of the scheme (message format prescribed under the Scheme has some fields tagged mandatory which are not mandatory in message format for domestic remittances). Some of the common mistakes committed in data input for such transactions, leading to their rejection at SBI level, are observed to be as under:

- Amount entered is more than Rs 50,000/- (under the Indo-Nepal Remittance Scheme the maximum permissible amount of remittance is Rs.50,000/- per transaction) – When the amount data is input (in field 4038), it should not exceed Rs.50,000/- including the commission amount. In other words, the value of actual funds remitted plus commission cannot be more than Rs.50,000/- (Note: the value entered in this field is used for settlement purposes also)
- 3rd line of Sender to Receiver Information (Commission) - this field should contain only numbers whereas it is observed that some banks are also entering alpha characters (the commission amount has to be in numbers only as per the charges structure for the Scheme; no alpha characters should be entered in this field)
- In field 6061 i.e., Beneficiary Customer A/ c, the account number of SBI Central Pool account (2399468044302) is only to be mentioned. Some Banks put the actual Nepal Beneficiary A/c No. in this field instead of 2399468044302 resulting in rejection of the message.
- The actual beneficiary account number at Nepal, if any, is to be mentioned in field 7495 – line 4 of Remittance Information.

4. In view of the importance accorded at the highest levels in both the countries to the issue of workers' remittances to Nepal through banking channels, it is imperative that the Scheme functions effectively and serves the purpose for which it is intended necessitating concerted efforts at all levels. Banks are, therefore, advised to ensure the following with immediate effect:

(i) Create awareness among the branch officials about the Scheme so as to enable them to guide the target customers, many of who may be illiterate. The branch officials should be able to explain the features of the Scheme and guide them in filling up the remittance form.

(ii) Provide necessary training to the dealing officials at branch level so that they are aware of the operating procedures of the Scheme, its message structures and contents etc. We are enclosing with this circular a copy of the message format for transactions under the Scheme providing details about the fields and the information required to be filled therein. It may be stressed upon the dealing officials to exercise necessary care while making the data-entry in the system to as to avoid rejection of the message/s at SBI Pooling Branch.

(iii) To enhance its usage, it is necessary that target customers are made aware of the Scheme. To ensure this, branches, especially those situated in areas with sizeable migrant Nepalese population, may be advised to organise periodic workshops and awareness campaigns about the Scheme. Help of Nepalese workers' associations may be solicited for wider disseminations of information about the Scheme.

5. Please acknowledge the receipt of the circular and implementation of its contents.

Yours sincerely

(Vijay Chugh)

Chief General Manager

Outward Debit Messages from NEFT Branches IFN298N06 (as applicable for Indo-Nepal Remittances)

M/O	Field No	Field Name	Contents / Options	Description
M	2020	Transaction Reference Number	16x	Uniquely identifies the message.
O	3535	Batch Time	4!n	Batch Time.
M	1106	Total number of loops in the message	5n	Number of transactions(loops) in the message
M	4063	Sum of Amounts	19d	Sum of all amounts in the loops
Repeating Group Begins				
M	2020	Transaction Reference Number	16x	Uniquely identifies the transaction (loop)
M	4038	Amount	19d	Value of the remittance (Amt + Commission charges) (NOT TO EXCEED RS. 50,000 FOR NEPAL TRANSACTIONS, INCLUDING COMMISSION AMOUNT)
M	3380	Value Date	8!n	Date on which settlement takes place. Only the current date is valid.
M	5756	Sending branch's IFSC	4!a4!c[3!c]	Sending branch's IFSC.
M	6305	Sending Customer Account Type	2!C	Sender's account type Allowed values are 10 - SAVINGS BANK 11 - CURRENT ACCOUNT 13 - CASH CREDIT 14 - LOAN ACCOUNT 12 - Overdraft 40 – NRE 50 – Remittance for Customer not having account in bank 51- INDO NEPAL REMITTANCE 52 – Card to Card Payments (FOR INDO-NEPAL REMITTANCE, ONLY 51 HAS TO BE ENTERED)
M	6021	Sending Customer Account Number	35x	<ul style="list-style-type: none"> The account number of the sender which is debited for originating the transaction, if remitter is account holder. In case of cash transactions, please mention the internal account number in which funds would be credited if returned. It would be in the nature of a transit account where funds return would be retained temporarily before they are returned to the remitter.
M	6091	Sending Customer	50x	<ul style="list-style-type: none"> Sender's name irrespective

		Account Name		of whether remitter is account holder or walk-in customer
M	5629	Sending Customer Mobile No/Email Id	3!c 62z	Sender's mobile number or e-mail id. 3!c should be either SMS or EML only 62z contains e-mail id or mobile number Mobile number should be at least 10 digits
M	7002	Originator of Remittance	4*35	Cannot be left blank Branch name may be entered here in the first line/row
M	5569	Beneficiary branch's IFSC	4!a4!c[3!c]	SBIN0004430 (This IFSC number of SBI branch where pool account is created for Nepal remittances and must be given for all Nepal remittances.)
O	6310	Beneficiary Customer Account Type	2!C	Receiving customer's account type Allowed values are 10 - SAVINGS BANK 11 - CURRENT ACCOUNT 13 - CASH CREDIT 14 - LOAN ACCOUNT 12 - Overdraft 40 – NRE (10 OR 11 MAY BE ENTERED)
M	6061	Beneficiary Customer Account Number	35x	ENTER 2399468044302 in this field. (This is the number of central pool account created at SBI for Nepal remittances and <u>MUST</u> be given for all Nepal remittances.) * Nepal Beneficiary A/c number NOT to be written here.
M	6081	Beneficiary Customer Account Name	50x	<u>Name of the actual beneficiary in Nepal</u> should be entered here.
M	5565	Beneficiary Customer Address	4*35x	Beneficiary customer address in Nepal should be entered here (at least one line content should be entered)
M	7495	Remittance Information (6 lines of 35 characters each). <u>Information has to be given in all the 6 lines as shown below</u>	6*35x	

		<p>Line 1: - Beneficiary Identification Particulars</p> <p>Line 2: - Contact Number of Beneficiary</p> <p>Line 3: - Commission</p> <p>Line 4 : - Account Number, if customer of Nepal SBI Bank Ltd (NSBL)</p> <p>Line 5: - Account Number, if customer of other bank in Nepal</p> <p>Line 6: Name of the other Bank (if not NSBL)</p>	<p>Citizenship/ PAN card/ pass port number of the beneficiary or X if no information is available</p> <p>Mobile or land line number of the beneficiary</p> <p>20.00 / 70.00 / 95.00 Rs 20.00 in case beneficiary has an account with NSBL. Rs 70 or Rs.95 in other cases depending upon the amount being remitted.</p> <p>Account number of customer that is to be credited if he/she is account holder in <u>Nepal State Bank</u> 'X' if cash is to be disbursed</p> <p>Account number of customer that is to be credited if he/she is account holder in <u>other bank</u> 'X' if not available</p> <p>Name of other bank 'X' if not available</p>
Repeating Group Ends			

Note:

1. Mandatory fields for Nepal remittance are indicated by 'M' in the table above. While entering data, please ensure that data is keyed in wherever M is mentioned for fields in the above table for Indo-Nepal transactions even though the normal NEFT message format on the data-entry screen may not indicate it as mandatory field.
2. Please put X wherever information is not available
3. Please enter the data straight without any special character
4. Please be more careful while feeding data in fields 6305, 6061 and 7495. Each of the lines of the field 7495 has to be given some default value if the details are not available. No line can be left blank here.



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DPSS. CO. NO. **1764** / 04.09.003/2007- 08

April 29, 2008

Chairman and Managing Director /
Chief Executive Officer of all banks participating in NEFT

Dear Sir,

Indo – Nepal Remittance System

Considering the importance of establishing a formal remittance system between India and Nepal, the modalities of an Electronic Funds Transfer System have since been worked out in consultation with Nepal Rastra Bank. The system is designed to ensure faster remittances from India to any part of Nepal with safety and security. The salient features of the remittance system are as under:

1. The target group is the migrant workers of Nepalese origin working in India who make remittances at regular intervals to support their families left behind. Presently, this takes place mostly through informal channel. Remittances through bank drafts are very few.
2. The proposed system would be launched with only one way remittances from India to Nepal using the banking system and the technology infrastructure of National Electronic Fund Transfer (NEFT) system.
3. A ceiling of INR 50,000.00 is fixed per remittance and a Nepalese migrant worker is allowed to remit maximum of 12 remittances in a year under this Scheme.
4. The remittances from India would be denominated in Indian Rupees. While paying to the beneficiaries, INR would be converted to Nepalese Rupees.
5. The remittance facility would be extended to both customers as well as non-customers of the banks. Thus, a Nepalese migrant worker not having bank accounts at either end or both ends, can also participate in the remittance system. In such cases, the remitter has to produce identification documents like Passport/PAN/Driving License/Telephone Bill/certificate of identification issued by employer in India with details and photograph etc.

6. All NEFT enabled bank branches in India would participate in this cross border remittance initiative. The Nepal remittances would be processed in different NEFT batches in NCC, Mumbai and would be channellised to Nepal using the SBI payment gateway specially created for Nepal remittances. Accounting and format conversion would take place in the SBI payment gateway.
7. Remittances will be distributed to the beneficiaries in Nepal through the branches of Nepal State Bank Ltd. and their approved Agents.
8. Since the target group is poor workers from Nepal, a concessional charge structure has been devised. The structure is as follows:
 - a) For remittances from a bank account in India to a bank account with any branch of Nepal State Bank Ltd., there shall be no charge.
 - b) For cash remittances/disbursements up to INR 5,000.00, there shall be a flat charge of INR 50.00.
 - c) For cash remittances/disbursements from INR 5,001.00 to INR. 50,000.00, there shall be a flat charge of INR 75.00.

The entire amount of charges collected from the remitter would be remitted to Nepal and would form a part of the message format. **Thus, the remitting banks in India originating remittances under the scheme would transfer funds free of charge.** The banking system offering the service free of charges is only for a limited period and is primarily to bring the remittances under banking channel. The charge structure would be reviewed after one year.

9. The banks originating remittances must complete customer due diligence on the remitter as required under extant guidelines on KYC/AML/CFT. Cash remittances will be accepted from non-customers only. In such cases, the remitter has to produce any identification document like Passport /PAN / Driving License/Telephone Bill/ certificate of identification issued by employer with details and photograph etc. This information will be captured in the system in compliance with KYC norms. The address and telephone/mobile number of the sender as also the beneficiary in Nepal will also be captured while sending a remittance.
10. For transferring funds from account to account, the existing NEFT outward message format 298N06 would be used. Certain field tags not mandatory for domestic fund transfers have been made mandatory for Nepal remittances. Details are given in **Annexure**. Due to some reason or other, if funds are not credited to the account of the beneficiary, the funds will come back to the originator's account through NEFT.
11. The same NEFT outward message format 298N06 would be used for cash remittances. The message format would capture originator and sender details from the application form specially designed for the purpose. After collecting cash, the branch would originate the NEFT message and pass on the UTR number and the counterfoil of the application form duly acknowledged to the remitter. The remitter in turn, would pass on the UTR number to the beneficiary

and the beneficiary would collect funds from the agents of Nepal State Bank Ltd. after proving his identity and presenting the UTR number.

12. A prototype of the application form to be filled up by the Nepalese remitter is given in Procedural Guidelines.
13. NEFT enabled bank branches are required to create a special designated account for handling cash remittances as advised in our earlier circular DPSS.CO.No. 1519/04.03.02/2007-08 dated April 03, 2008. In case such cash transfers are returned, the designated account would be credited through NEFT. Cash can be returned to the original sender by debiting the account after establishing the identity and only against the counterfoil of the application form.
14. Transaction code 51 has already been allotted for Indo – Nepal remittances, and the required patch for SFMS/NEFT has been rolled out on April 26, 2008. This code should be used for all Indo Nepal remittances, including cash transactions.
15. It may be noted that some of the fields not mandatory in N06 for other NEFT transactions, are made mandatory for transaction code 51. For example, though field tag 7495 is optional in N06 format, information in all 6 lines of field tag 7495 is mandatory if transaction code 51 is selected. The Bank's back end/ CBS must ensure that the relevant fields required for transaction code 51 as given in the Annexure are provided for in the N06 message format and validated before the message is released.
16. The Procedural Guidelines for the Indo – Nepal remittance system is enclosed. The list of branches of Nepal State Bank Ltd. and the outlets of its agent through which remittances will be distributed in Nepal are available in the Procedural Guidelines.
17. The system would be effective from May 15, 2008.

Please acknowledge receipt of the circular and confirm your preparedness.

Yours faithfully,

(K. N. Krishnamurthy)
General Manager

Encl: as above

Annexure**MESSAGE FORMAT FOR ACCOUNT TO ACCOUNT AND CASH REMITTANCES**

Field No	OPTION	Field Name	Description/remarks
			HEADER OF N06 MESSAGE
2020		Txn. Reference No.	Amount of remittance
3535		Batch Time	
5180		Total of txn	
4110		Total amt.	
2020	(M)	Txn. Ref No.	Transaction Ref. No. generated by NEFT
5756	(M)	Sending Branch IFSC	SENDING BRANCH IFSC
6305		Sending Cust. A/C Type	OPTIONAL
6021	(M)	Sending Cust. A/C	002325879 (The account number of the sender which is debited for originating the transaction)
6091	(M)	Sending Cust. A/C Name	009122 22610404 (The land line number or mobile number in which the remitter can be contacted.)
7002	(M)	Originator of remittance Name and address of Remitter	Mr. XYZ 22, Colaba Causeway Mumbai – 400 005
5569	(M)	Beneficiary Branch IFSC	SBIN0004430 (This IFSC number is created for Nepal remittances and must be given for all Nepal remittances.)
6310		Benef.Cust Ac Type	OPTIONAL
6061	(M)	Benef. Customer A/C	2399468044302 (This is the number of central pool account created for Nepal remittances and must be given for all Nepal remittances.)
6081	(M)	Benef Customer A/C Name Name of the Ben customer	Mr. ABC Name of the beneficiary
5565	(M)	Benef Customer Address Address of the Ben customer	Ward No. Kanchanpur 4 Dist – Saptari Sagarmata Zone, Nepal
7495	(M)	Remittance Information (6 lines of 35 characters each) Information has to be given in all the 6 lines as shown Line 1: - Beneficiary Identification Particulars	Citizenship/ PAN card/ pass port number of the beneficiary or

		Line 2: - Contact Number of Beneficiary Line 3: - Commission (Zero (0) if No commission) Line 4 : - Account Number, if customer of Nepal SBI Bank Ltd (NSBL) Line 5: - Account Number, if customer of other bank in Nepal Line 6: Name of the other Bank (if not NSBL)	X if no information is available 00977 9842822450 Mobile or land line number of the beneficiary 0/50.00/75.00 0 in case of account credit / 50.00 for remittance up to Rs.5,000.00 and Rs.75.00 for remittances above Rs.5,000.00 and up to Rs.50,000.00 No alpha character please X if cash is to be disbursed or Account number of Nepal State Bank if account is to credited X (this field is kept for future use) X (this field is kept for future use)
6346		Reason Code	OPTIONAL(ONLY FOR RETURN MSGS NOT REQUIRED FOR NEPAL CASH REMITTANCE)
6366		Rejection Reason	OPTIONAL(ONLY FOR RETURN MSGS NOT REQUIRED FOR NEPAL CASH REMITTANCE)
4038	(M)	Amount Total remittance amount (Including NSBL Commission)	Amount of remittance + commission If Rs.1,000.00 is to be remitted and the beneficiary is having an account with NSB Ltd. The amount would be Rs.1,000.00 If cash is to be disbursed, the amount should be Rs.1,050.00
3380	(M)	Value Date	Date of settlement
3375	(M)	Remittance Date	Date on which the Sender Branch initiated the remittance

Mandatory fields for Nepal remittance: 2020, 6021, 6091, 7002, 5569, 6061, 6081, 5565, 7495, 4038, 3380 and 3375

Each of the lines of the field 7495 have to be given some default value if the details are not available.

1. While feeding data, please ensure that data is keyed in wherever M is mentioned,
2. please put X wherever information is not available
3. Please feed the data straight without any special character



भारतीय रिज़र्व बैंक
RESERVE BANK OF INDIA

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RBI/2021-22/94

CO.DPSS.RPPD.No.S475/04.09.003/2021-22

August 27, 2021

The Chairman / Managing Director / Chief Executive Officer
of all banks participating in NEFT

Madam / Dear Sir,

Enhancements to Indo-Nepal Remittance Facility Scheme

The Indo-Nepal Remittance Facility Scheme (Scheme) was launched by the Reserve Bank of India in May 2008 as an option for cross-border remittances from India to Nepal, with special focus on requirements of migrant workers of Nepali origin working in India. The Scheme leverages the National Electronic Funds Transfer (NEFT) ecosystem available in the country for origination of such remittances and entails a ceiling of ₹50,000 per remittance with a maximum of 12 remittances in a year. The beneficiary receives funds in Nepalese Rupees through credit to her / his bank account maintained with the subsidiary of State Bank of India (SBI) in Nepal, i.e., Nepal SBI Bank Limited (NSBL) or through an agency arrangement.

2. A review of the Scheme has since been made and to boost trade payments between the two countries, as also to facilitate person-to-person remittances electronically to Nepal, the following enhancements are announced –

- i. Increase in the ceiling per transaction from ₹50,000 to ₹2 lakh.
- ii. Removal of the cap of 12 remittances in a year per remitter.
- iii. As hitherto, banks shall accept remittances by way of cash from walk-in customers or non-customers. The ceiling of ₹50,000 per remittance with a maximum of 12 remittances in a year shall, however, continue to apply for such remittances.
- iv. The charges for transactions up to ₹50,000 shall continue as provided in [circular DPSS \(CO\) No.1381/04.09.003/2008-09 dated February 09, 2009](#). For transactions beyond ₹50,000, the charges prescribed by SBI shall apply.
- v. The banks shall put in place suitable velocity checks and other risk mitigation procedures.

भुगतान और निपटान प्रणाली विभाग, केंद्रीय कार्यालय, 14वीं मंजिल, केंद्रीय कार्यालय भवन, शहीद भगतसिंह मार्ग, फोर्ट, मुम्बई - 400001

फोनTel: (91-22) 2264 4995; फैक्सFax: (91-22) 22691557; ईमेल-e-mail : cgm dpssco@rbi.org.in

Department of Payment and Settlement Systems, Central Office, 14th Floor, Central Office Building, Shahid Bhagat Singh Road, Fort, Mumbai -

400001

हिंदी आसान है, इसका प्रयोग बढ़ाइए

3. The enhancements are also expected to facilitate payments relating to retirement, pension, etc., to our ex-servicemen who have settled / relocated in Nepal.

4. These directions are issued under Section 10 (2) read with Section 18 of Payment and Settlement Systems Act, 2007 (Act 51 of 2007) and shall come into effect from October 01, 2021.

Yours faithfully,

(P Vasudevan)
Chief General Manager